# Meet the team

**Emily Woolway** 

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## What do you do at Outset and how do you support our clients?

I work as an Administrator in our Group Services Team. We provide support to all of the departments within Outset and ensure the general smooth-running of the office. My role is very varied and no two days are the same, which keeps things interesting and means I am always learning new things and gaining new skills!

## Give us a brief timeline of your career so far

I started my first job in retail when I was 16, alongside studying my A-Levels. When I left school after completing my A-Levels, I wasn't sure what path I wanted to take with my career and I fell into a role as a Teaching Assistant at a Special School. I stayed at the school for 5 years and moved into more admin based roles, working in both Finance and as a Personal Assistant. In November 2019, I started at Outset and my first year has flown by!





## What has been your biggest challenge in your role?

My biggest challenge so far has to be starting a new role just a few months before a global pandemic! Just as I started to feel settled into my new role the world was flipped upside down and everything changed. I hadn't worked from home before but as everybody had to, we adapted and made it work!

# What do you enjoy most about your job?

I enjoy the variety of my role, every day is different and I am always learning. I also love working with the Group Services team who make me laugh and smile every day ©

#### What do you think sets Outset apart?

A real cliché but most definitely the people! Everybody at Outset is approachable and more than happy to help their colleagues. Nothing is too much trouble regardless of job roles and seniority which is very refreshing.

# When you were young, what did you want to be when you grew up?

I always wanted to be a Teacher, (probably because I'm a bit bossy and like to be in control!) I spent hours playing schools with my sister as a child and she wasn't a very obedient student so that's probably what put me off!

What do you wish someone had told you when you started out? Or what piece of advice were you given early on that has stuck with you?

I wish I had understood and accepted earlier on that 'success' is different for everyone, we all define it in our own way and we all achieve success in different ways and at different times in our lives, there is no timeline that we all have to stick to.



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## What do you enjoy doing when you are not working?

I enjoy spending time with my friends and family. I definitely miss going out for dinner since lockdown started but now more than ever it's important to appreciate the little things and nothing beats a family games night!

#### Who inspires you most and why?

Another cliché but definitely my parents. They are extremely hardworking and have instilled a strong work ethic in me. They have always taught me that as long as you try your best, that's all that matters.



## What piece of advice would you give someone in business?

I saw this quote recently – 'when you plant seeds in the garden you don't dig them up every day to see if they have sprouted yet, you simply water them, clear away the weeds and know that the seeds will grow in time. Work hard, have patience and the results will follow' ©





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